

Agency Name:	Public Service Commission		
Agency Code:	R040	Section:	72



**Fiscal Year FY 2024-2025  
Agency Budget Plan**

**FORM A - BUDGET PLAN SUMMARY**

<b>OPERATING REQUESTS</b> <i>(FORM B1)</i>	<b>For FY 2024-2025, my agency is (mark "X"):</b>	
	<input type="checkbox"/>	Requesting General Fund Appropriations.
	<input type="checkbox"/>	Requesting Federal/Other Authorization.
	<input checked="" type="checkbox"/>	Not requesting any changes.

<b>NON-RECURRING REQUESTS</b> <i>(FORM B2)</i>	<b>For FY 2024-2025, my agency is (mark "X"):</b>	
	<input type="checkbox"/>	Requesting Non-Recurring Appropriations.
	<input type="checkbox"/>	Requesting Non-Recurring Federal/Other Authorization.
	<input checked="" type="checkbox"/>	Not requesting any changes.

<b>CAPITAL REQUESTS</b> <i>(FORM C)</i>	<b>For FY 2024-2025, my agency is (mark "X"):</b>	
	<input type="checkbox"/>	Requesting funding for Capital Projects.
	<input checked="" type="checkbox"/>	Not requesting any changes.

<b>PROVISOS</b> <i>(FORM D)</i>	<b>For FY 2024-2025, my agency is (mark "X"):</b>	
	<input type="checkbox"/>	Requesting a new proviso and/or substantive changes to existing provisos.
	<input type="checkbox"/>	Only requesting technical proviso changes (such as date references).
	<input checked="" type="checkbox"/>	Not requesting any proviso changes.

Please identify your agency's preferred contacts for this year's budget process.

	<u>Name</u>	<u>Phone</u>	<u>Email</u>
<b>PRIMARY CONTACT:</b>	Virginia "Jenny" Butler	(803) 896-4120	virginia.butler@psc.sc.gov
<b>SECONDARY CONTACT:</b>	Jocelyn Boyd	(803) 896-5100	jocelyn.boyd@psc.sc.gov

I have reviewed and approved the enclosed FY 2024-2025 Agency Budget Plan, which is complete and accurate to the extent of my knowledge.

<b>SIGN/DATE:</b>	<u>Agency Director</u>	<u>Board or Commission Chair</u>
<b>TYPE/PRINT NAME:</b>	Jocelyn Boyd / 10/2/2023	
	Jocelyn Boyd	

*This form must be signed by the agency head – not a delegate.*

Agency Name:	Public Service Commission		
Agency Code:	R040	Section:	72

**FORM E – AGENCY COST SAVINGS AND GENERAL FUND REDUCTION  
CONTINGENCY PLAN**

<b>TITLE</b>	Cost Savings on Office Supplies
--------------	---------------------------------

<b>AMOUNT</b>	\$39
---------------	------

*What is the General Fund 3% reduction amount? This amount should correspond to the reduction spreadsheet prepared by EBO.*

<b>ASSOCIATED FTE REDUCTIONS</b>	N/A
----------------------------------	-----

*How many FTEs would be reduced in association with this General Fund reduction?*

<b>PROGRAM / ACTIVITY IMPACT</b>	Administration
----------------------------------	----------------

*What programs or activities are supported by the General Funds identified?*

<b>SUMMARY</b>	The Public Service Commission will reduce office supplies expenses to cover an anticipation of a 3% reduction.
----------------	--

*Please provide a detailed summary of service delivery impact caused by a reduction in General Fund Appropriations and provide the method of calculation for anticipated reductions. Agencies should prioritize reduction in expenditures that have the least significant impact on service delivery.*

N/A

**AGENCY COST SAVINGS PLANS**

*What measures does the agency plan to implement to reduce its costs and operating expenses by more than \$50,000? Provide a summary of the measures taken and the estimated amount of savings. How does the agency plan to repurpose the savings?*

Agency Name:	Public Service Commission		
Agency Code:	R040	Section:	72

**FORM F – REDUCING COST AND BURDEN TO BUSINESSES AND CITIZENS**

**TITLE** Live Streaming with Skype and WebEx Capabilities for Commission Hearings, Business Meetings and Public Interviews for Qualified, Independent Third-Party Consultants and Experts

*Provide a brief, descriptive title for this request.*

**EXPECTED SAVINGS TO BUSINESSES AND CITIZENS** Live Streaming with Skype and WebEx Capabilities for Commission hearings, business meetings and public interviews for qualified, independent third-party consultants and experts saves businesses and citizens time as well as cost of traveling to and from the Commission located in Columbia. The savings will vary depending on how far a business or citizen would have to travel to attend a hearing, business meeting or public interview.

*What is the expected savings to South Carolina's businesses and citizens that is generated by this proposal? The savings could be related to time or money.*

**FACTORS ASSOCIATED WITH THE REQUEST**

**Mark "X" for all that apply:**

<input type="checkbox"/>	Repeal or revision of regulations.
<input type="checkbox"/>	Reduction of agency fees or fines to businesses or citizens.
<input checked="" type="checkbox"/>	Greater efficiency in agency services or reduction in compliance burden.
<input type="checkbox"/>	Other

**METHOD OF CALCULATION** The method of determining the savings would be at a rate of 65.5 cents per automobile mile plus the hourly rate of the business employee or citizen multiplied by the hours attending as well as traveling to and from the hearing/meeting.

*Describe the method of calculation for determining the expected cost or time savings to businesses or citizens.*

**REDUCTION OF FEES OR FINES** N/A

*Which fees or fines does the agency intend to reduce? What was the fine or fee revenue for the previous fiscal year? What was the associated program expenditure for the previous fiscal year? What is the enabling authority for the issuance of the fee or fine?*

**REDUCTION OF REGULATION** N/A

*Which regulations does the agency intend to amend or delete? What is the enabling authority for the regulation?*

The travel cost burden to businesses and citizens is being eliminated so more businesses and citizens can listen to and participate in, as needed, hearings, business meetings and public interviews for qualified, independent third-party consultants or experts. The result is more businesses and citizens can be informed and/or participate in Commission proceedings. The Commission has used live streaming since Covid-19 in FY2020 and has continued to seek opportunities to improve and enhance the virtual experience in Commission proceedings. However, with the severity of Covid-19 now declining, during FY23 attorneys and witnesses started reappearing in person. The table below shows the number of virtual and audio participants in the Commission's proceedings in FY2022 and FY2023.

<b>Public Service Commission Proceedings</b>	<b>Hearings/Proceedings Before Commission(ers)</b>			
<b>Virtual &amp; Audio Participants</b>				
<b>Fiscal Year 2021-22</b>				
<b>Month</b>	<b>Proceedings Incl'g Forums &amp; Workshops (Total virtual participants)</b>	<b>Witnesses/ Presenters</b>	<b>Counsel/ Rep's</b>	<b>Total</b>
July 2021	0	28	42	70
August 2021	5	18	93	116

SUMMARY

September 2021	6	20	38	64
October 2021	0	16	56	72
November 2021	0	22	35	57
December 2021	0	0	0	0
January 2022	7	6	9	22
February 2022	6	1	2	9
March 2022	12	5	8	25
April 2022	4	4	8	16
May 2022	3	11	16	30
June 2022	35	1	0	36
<b>Totals</b>	<b>78</b>	<b>132</b>	<b>307</b>	<b>517</b>

<b>Public Service Commission Proceedings</b>				
<b>Virtual &amp; Audio Participants</b>		<b>Hearings/Proceedings Before Commission(ers)</b>		
<b>Fiscal Year 2022-23</b>				
<b>Month</b>	<b>Hearing Examiner Proceedings Incl'g Forums &amp; Workshops (total virtual participants)</b>	<b>Witnesses/ Other Participants</b>	<b>Counsel/ Rep's</b>	<b>Total</b>
Jul-22	2	8	12	22
August-22	6	10	0	16
September-22	2	13	1	16
October-22	0	12	7	19
November-22	6	25	5	36
December-22	7	0	0	7
January-23	0	24	7	31
February-23	0	3	2	5
March-23	2	5	4	11
April-23	0	15	3	18
May-23	1	0	0	1
June-23	1	3	9	13
<b>Totals</b>	<b>27</b>	<b>118</b>	<b>50</b>	<b>195</b>

Live streaming the Commission's proceedings has substantially increased the visibility of the Commission's business by allowing citizens and businesses to view proceedings as they occur or even watch at a later time. Live stream viewer traffic data are shown in the table below for FY20 - FY23:

\* Note: SCETV updated its livestream data portal during fiscal year 2023, which affected the accuracy of the data from December through April. Therefore, total events data for fiscal year 2022-2023 is incomplete.

	<b>Total Events (FY 2019-2020)</b>	<b>Total Events (FY 2020-2021)</b>	<b>Total Events (FY 2021-2022)</b>	<b>Total Events (FY 2022-2023)</b>
<b>PSC Livestream Viewer Traffic</b>				
<b>July</b>	767	877	977	1,258
<b>August</b>	740	517	517	1,533
<b>September</b>	399	518	518	655
<b>October</b>	1,913	1,228	1,228	952
<b>November</b>	570	1,550	1,550	1,660
<b>December</b>	771	777	747	297*
<b>January</b>	375	3,433	3,443	304*
<b>February</b>	832	1,541	1,541	247*

<b>March</b>	777	2,742	2,742	400*
<b>April</b>	346	2,467	2,467	Unavailable*
<b>May</b>	559	1,046	1,046	1,092
<b>June</b>	567	655	493	1,024
<b>TOTAL</b>	<b>8,616</b>	<b>17,351</b>	<b>17,269</b>	<b>9,422</b>

*Provide an explanation of the proposal and its positive results on businesses or citizens. How will the request affect agency operations?*